

Friends & Family Report

October 2019

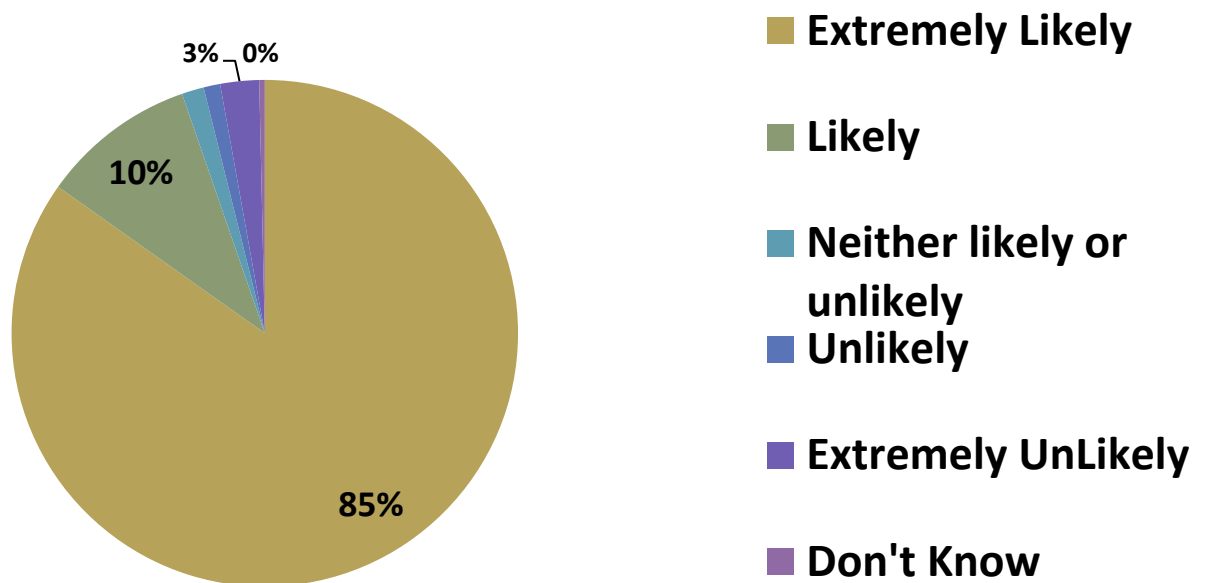
The friends and family test is an important opportunity for patients to provide feedback on the services that provide their care and treatment.

In October...

95%

of patients who responded said they were 'Likely' or 'Extremely Likely' to recommend Moorland Medical Centre to friends and family if they needed similar care or treatment.

Friends and Family Results October 2019



My appointment was on time & I was seen by a lovely nurse who was very efficient.

Our needs are always dealt with to high standards.

Always a good and friendly service.

All Staff nurse and Dr pleasant and helpful, quick appointment, good response to problem

Always managed to book an appointment when I needed one

Very professional but caring

Everyone goes above and beyond to you needs very friendly you always feel comfortable to talk to anyone

Always very helpful mostly on time staff very pleasant

I was not at all impressed with the new arrangements for flu jabs i think the old system (for me) was much better.